

## **TIP NEW YEAR'S RESOLUTIONS**

Like many of you, I am thinking about my New Year's resolutions for 2014. My resolutions include personal resolutions and professional (TIP) resolutions. I'd like to share my TIP resolutions with you. Although I have many here are my top 10....

- 1. I resolve to continually remind TIP Leaders and volunteers about the most important goal in our organization...to stay safe.
- 2. I resolve to work to make our excellent Volunteer Training Academy even better.
- 3. I resolve to work with other TIP Leaders to establish 2 new Affiliates somewhere in the country.
- 4. I resolve to encourage our teens and our TIP millennials to take on TIP leadership positions.
- 5. I resolve to continue to "preach" the importance of adhering to the TIP WAY...maintaining high standards, supporting our volunteers, focusing on caring, and providing reliable 24/7/365 emergency response services.
- 6. I resolve to do what I can to encourage and support our affiliates. They are the backbone of our national organization.
- 7. I resolve to encourage both big and small innovations in our organization.
- 8. I resolve that when things go wrong (and they will) I will fix what went wrong if possible, and I will learn from the situation.
- 9. I resolve to verbally express my appreciation when I see others doing a good job and when I observe the talents of others.
- 10. I resolve to work very, very hard for TIP, but not at the expense of neglecting my family, my friends and my health.

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