

Seniors Say *Thank you ...*

"Just having her there made a difference."

"I was very grateful. She took me through the steps of making arrangements."

"Harry did everything. Thank you for helping me organize myself after he died"

"Thank you for letting me go on and on about the life my wife and I had together. It helped me accept her loss ."

"I thought I was ready for Jack's death. But I wasn't. You helped me when I was still in shock"



TIP Trauma Intervention Programs Inc.

Trauma Intervention Programs, Inc. (TIP) is a national voluntary nonprofit organization dedicated to ensuring that those who are emotionally traumatized in emergency situations receive the assistance they need. To accomplish that goal, TIP Inc. works closely with local communities to establish emergency services volunteer programs. In these programs, well-trained citizen volunteers are called to emergency scenes to assist family members, witnesses, and other bystanders whom the emergency system often must leave behind.

Since 1985, TIP, Inc. has established emergency services programs in over 75 cities. In each of these programs, citizen volunteers are demonstrating that given the opportunity, they can play an important role in the emergency response system.

**Orange County Chapter
Business Office
(949) 707-9016**



SENIOR CRISIS TEAM

"Citizens helping seniors in crisis"

TIP

**Trauma
Intervention
Programs Inc.**

What is the *Senior Crisis Team*?

The **Senior Crisis Team** is a special team of volunteers from the Trauma Intervention Program (TIP) who provide immediate support to seniors in crisis.

Although emergency first responders can provide immediate help and can identify isolated seniors, they don't have the time or resources to provide ongoing assistance.

At the request of emergency personnel, the **Senior Crisis Team** provides emotional first aid to help seniors cope with unexpected crisis events. Also, the **Senior Crisis Team** serves as a bridge between seniors in crisis and services available in the community.

Why the *Senior Crisis Team*?

Seniors are resilient. They have coped with crisis events throughout their lives. However, when an unexpected crisis event strikes a frail, disoriented, isolated, or depressed senior, the effects can be devastating.

These vulnerable seniors may not have the physical strength, the financial resources, or the social support to begin rebuilding their lives after crisis events.

When is the *Senior Crisis Team* Called?

The **Senior Crisis Team** can be called by emergency responders after any type of crisis event. Following are examples of when the **Senior Crisis Team** is called:

- to support a senior after the death of a lifelong spouse
- to assist a senior crime victim
- to support a disoriented senior
- to assist a senior following the suicide of a spouse
- to help a senior with a chronic disease who frequently calls 911 for non emergency help
- to support seniors who are trauma-tized by a major crisis event in a senior center, nursing home, or other senior housing facility.



Services Provided

- **On scene support:** The **Senior Crisis Team** responds on a 24-hour, 365-day-a-year basis to help seniors in crisis.
- **Home Visitation:** **Senior Crisis Team** volunteers will provide in home emotional and practical assistance to frail or homebound seniors.
- **Senior Connection:** **Senior Crisis Team** volunteers serve as a bridge between seniors in crisis and community services. The **Senior Crisis Team** volunteers will provide seniors with information and referrals to existing senior services in the community.
- **Critical Incident Response:** The **Senior Crisis Team** responds when a crisis event occurs in a senior center, a senior housing complex, or a residential care facility.
- **Senior Crisis Line:** A telephone support service is available to seniors in the days and weeks following a crisis event.

Emergency Responders

To request the **Senior Crisis Team**, use the normal process for calling out a TIP volunteer.