

*“Emotional First Aid is what we’re talking about tonight. What happens to those who are witnesses to a tragedy, a crime or accident. They, too, it turns out are victims, and they are the forgotten victims. Well, now there’s help.”*

**Tom Brokaw  
Reporting on TIP  
NBC Nightly News**

**ABOUT Trauma  
Intervention  
Programs, Inc.**

Trauma Intervention Programs, Inc. is a national voluntary nonprofit organization dedicated to ensuring that citizens who have been emotionally traumatized by a tragic event receive the immediate support they need. Volunteers in TIP Chapters in over 75 cities are called to emergency scenes by police officers, firefighters, and hospital personnel to comfort those affected by traumatic events.

**([www.tipnational.org](http://www.tipnational.org))**

**ABOUT THE SEMINAR LEADER**

Wayne Fortin is a licensed mental health professional and the founder and CEO of Trauma Intervention Programs, Inc. He is a nationally known lecturer and expert in crisis intervention.

Trauma Intervention Programs, Inc.

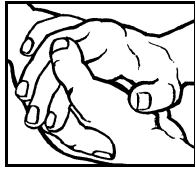


**Helping Survivors  
After  
Tragedy Strikes**

**A TIP *Emotional First Aid*  
Course**

**Trauma  
Intervention  
Programs,  
Inc.**

## Helping Survivors After Tragedy Strikes



The caring spirit is alive and well in this country. Most people want to reach out and help when someone they encounter has been devastated by sudden tragedy. But they often don't know what to do . . .

- *What should I say?*
- *What shouldn't I say?*
- *What can "I" do?*

**Helping Survivors After Tragedy Strikes** will give police officers, firefighters, EMS personnel, hospital personnel, and caring citizens the specific skills necessary to provide care to survivors who are emotionally traumatized after a crisis event.

Just as importantly, this Emotional First Aid Course will provide participants with the confidence and skills needed to help co-workers, neighbors, and family members after a tragedy strikes "close to home."

*"There is a lot of general talk about the police serving the public. This course gave me specific skills on how to serve people when they really need me."*

**Steve P., Police Officer  
Orange County, CA**

*"We had only  hour of training in the Academy about how to help family members after a death. But we need to deal with it all the time. This course really helped. Thanks."*

**Frank G., Fire Captain  
San Diego, CA**

### IN THIS COURSE, YOU WILL LEARN:

- The 5 Basic Emotional First Aid Skills:** What works immediately following a tragedy.
- The Second Injury:** Understanding the emotional harm unintentionally inflicted by many "helpers".
- The Forgotten Survivors:** How to identify and help the "invisible survivors."
- Death Notification:** How to deliver the terrible news.
- The Right Words:** What to say.
- The Wrong Words:** What not to say.
- The Big Mistakes:** Why emotional first aid is simple but not easy.
- Street Smarts:** Using the "tricks of the trade" in crisis situations.
- Self Care:** How to recover after "absorbing the pain" as a helper in tragic situations.

## Emotional First Aid **WORKS!**



*"He stayed with me and listened. I was not alone."*

*"You got us through during those first few hours when our brains just wouldn't seem to work. Thank you!"*

*"Scarcely a day passes without our grateful remembrance for your generous caring support during those distressing hours following the initial shock of our friends' death."*

### TO ARRANGE AN EFA COURSE IN YOUR AREA

*CALL*

**(714) 314-0744**

© 2007. TIP Inc.